

# Board Policy

Code No. 502.4

## STUDENT COMPLAINTS AND GRIEVANCES

Student complaints and grievances regarding Board policy or administrative regulation violations and other matters should be addressed to the student's teacher or another member of the licensed staff, other than administration, for resolution of the complaint. It is the goal of the Board of Directors to resolve student complaints at the lowest organizational level.

If the complaint cannot be resolved by licensed personnel, the student may discuss the matter with the principal within twenty (20) school days of the incident. If the matter cannot be resolved by the principal, the student may discuss it with the Superintendent within ten (10) school days after speaking with the principal.

If the matter is not satisfactorily resolved by the Superintendent, the student may ask to have the matter placed on the Board agenda of a regularly scheduled Board meeting in compliance with Board policy.

*Legal Reference:*            [Iowa Code § 279.8.](#)

*Cross Reference:*        210.8    *Board Meeting Agenda*  
                                  213      *Citizen Participation*  
                                  307      *Communication Channels*  
                                  502      *Student Rights and Responsibilities*  
                                  504.3    *Student Publications*

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