

## Will Outreach work with my schedule?

Outreach Workers make every effort to meet **where and when it is easiest for you**, including before or after school or on your lunch break.

## How long will I be involved with the Outreach Program?

The goal of the Outreach Program is to work with you **until your needs are met**. You may meet with your Outreach Worker as often as necessary, whether that's once a week or once a month. As you meet your goals, your Outreach Worker will become less involved, until you are comfortable ending the relationship. All cases are different and the length of service **depends on each family's needs**. It is always **your choice** to be involved with the Outreach Program.

## How do I get in touch with an Outreach Worker?

Please **contact your child's School Counselor** to learn more about the Outreach Program. You may also **call us directly**. Our phone numbers are on the back of this flyer.



### Tammy Chelf, Outreach Program Manager

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### Marcy Volkstorf, Counselor/Drop-Out Prevention Specialist

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### Outreach Program services are **CONFIDENTIAL**

Your privacy is very important to us. Outreach Workers share information with other school staff on a **need-to-know basis** and only in the **best interest of your child**. We do not share information with anyone outside the school without your permission.



## OUTREACH PROGRAM



## Home, School & Community Working Together

Outreach Program services are **FREE** for families with students enrolled in the Bettendorf Community School District

(563) 468-3715

Fax (563) 359-5565

outreach@bettendorf.k12.ia.us

 Bettendorf Schools Outreach Program

## What is an Outreach Worker?

The focus of your Outreach Worker is to work alongside you and with the school to **make sure your child can do their best**. Outreach Workers are an important part of the educational team. We partner with you and school staff (such as the counselor, nurse, teacher, therapist, and principal) to provide **social, emotional, and behavioral support at school and at home**.

Outreach Workers promote the vision of the Bettendorf Community School District:

Linking learning to life with

**PASSION  
PURPOSE &  
PRIDE**

so that all students can

**MAKE A  
POSITIVE  
DIFFERENCE**



## How can the Outreach Program help me?

These are some of the things we can do to **help you and your child do your best**. If you want help with anything else, **please ask us** about it!

If you have a **disability or personal situation** that may affect your participation, or if you **speaks another language, let us know** so we can find the best ways to meet your needs.

### SCHOOL

- **Empower you to communicate your needs, opinions, expectations, or questions** at school meetings, such as an IEP meeting or parent-teacher conference
- **Encourage and give help** with regular school attendance
- **Help you understand and support** your child's educational goals
- **Advocate for you** in meetings at the school and in the district **to help meet your child's needs** in the classroom

### HOME

- Support you as you develop and care for your **child's physical, social, and emotional well-being**
- **Assist you in times of need or crisis** with food, clothing, and household items
- **Connect you to agencies and services** in the community that fit your needs and **help you handle complex systems** to use these services successfully
- Come alongside you and help you find and use **positive support systems** during times of stress and change

- **Build relationships** with the local community **by participating in coalitions, partnerships, and other meetings**
- Provide program opportunities for you and your family within the community, such as **Family Night Dinners**
- Encourage you and your child to participate in **sports, social groups, and volunteer activities** at your child's school and in the community
- Organize and participate in **school supply and food drives** throughout the year



## What can I expect when I meet with an Outreach Worker?

Outreach Workers can meet with you in your home, at school, or in a place that you choose. **We meet where you feel comfortable** talking about personal or private information, such as concerns, challenges, or changes that may be affecting you or your child. Visits are usually **one hour or less**, at a time convenient for you. Your Outreach Worker will listen to you and may be able to help you **make a plan to reach your goals**. We can **suggest resources** to help you do your best for yourself and your child.

## How are families referred?

Outreach Workers receive referrals from school counselors, administrators, teachers, therapists, and nurses. Then we check with the counselor to see if you are eligible, and reach out to you to see how we can work together. **All referrals must go through the School Counselor**.