

# Board Policy

Code No. 502.4

## STUDENT COMPLAINTS AND GRIEVANCES

Student complaints and grievances regarding Board policy or administrative regulation violations and other matters should be addressed to the student's teacher or another member of the licensed staff, other than administration, for resolution of the complaint. It is the goal of the Board of Directors to resolve student complaints at the lowest organizational level.

If the complaint cannot be resolved by licensed personnel, the student may discuss the matter with the principal within twenty (20) days of the incident. If the matter cannot be resolved by the principal, the student may discuss it with the Superintendent within ten (10) days after speaking with the principal.

If the matter is not satisfactorily resolved by the Superintendent, the student may ask to have the matter placed on the Board agenda of a regularly scheduled Board meeting in compliance with Board policy.

*Legal Reference:* Iowa Code 279.8(2011).

*Cross Reference:*

214	Board Meeting Agenda
215	Citizen Participation
309	Communication Channels
502	Student Rights and Responsibilities
504.3	Student Publications

*Approved:* October 21, 1991

*Reapproved:* January 20, 1992  
January 23, 1995  
May 18, 1998  
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April 6, 2004  
March 5, 2007

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