

Board Policy

Code No. 600.3

COMPLAINTS CONCERNING EDUCATION PROGRAM

Whenever a citizen is aggrieved at the action of any employee or has a concern about a program, such citizen may give information to the building principal or appropriate staff member.

In the event that the matter is not satisfactorily resolved, the appeal process will follow this order:

1. Other supervisors or administrators in the line of responsibility;
2. The Superintendent of Schools;
3. The Board of Directors.

The Board of Directors shall strongly encourage that this chain of appeal be followed, and that the matter be resolved within thirty (30) working days of receipt of the complaint.

No appeal will be heard by the Board of Directors and no charges against the employees will be investigated or acted upon by the Board of Directors unless reduced to writing, signed by the party bringing the same, and presented to the Board of Directors through the Superintendent.

Cross Reference: 200 Series, Complaints Before the Board, 400 Series, Public Complaints About Personnel, 600 Series, Selection of Instructional Materials, 600 Series, Teaching Controversial Issues,

Approved: March 16, 1981

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July 9, 2007

July 11, 2011