

Bettendorf Community School District

2019 Satisfaction Survey Summary

In April, Bettendorf Community School District stakeholders were asked to complete a satisfaction survey to help the district better understand how staff, parents, and community feel about BCSD. Participants were asked to rank responses to a series of questions asking what they like about their school and/or the district. The survey results will be used to improve educational services for our students and guide future planning.

Surveys submitted include: 97 community surveys, 482 parent surveys and 357 staff surveys.

Top Ranked Questions

Survey Scale: 1-Strongly Disagree, 2-Disagree, 3-Neutral, 4-Agree, 5-Strongly Agree

Community

- I respect the district's teachers (4.1)

Next Highest (3.6) – The district expects quality work of its students. | The district performs well academically. | There is adequate recognition of student success.

Parents

- I respect the school's teachers (4.4)

Next Highest (4.2) – My child knows what his/her teachers expect of him/her. | The school's office staff are welcoming.

Staff

- Quality work is expected of me. (4.4)

Next Highest (4.1) – I feel safe at work. | My administrator/supervisor treats me with respect. | I respect my school's principal (school staff).

Lowest Ranked Questions

Survey Scale: 1-Strongly Disagree, 2-Disagree, 3-Neutral, 4-Agree, 5-Strongly Agree

Community

- I respect the district's superintendent. (1.7)

Next Lowest (2.1) – I respect the district's school board.

Parents

- I respect the district's superintendent. (3.2)
- I respect the district's school board. (3.2)

Next Lowest (3.4) – I respect the district's department directors. | This school does a good job of addressing bullying issues.

Staff

- Morale is high on the part of teachers. (2.9)

Next Lowest (3.0) – Morale is high on the part of support staff.

COMMUNITY

Community surveys submitted: 97 (25 in 2016)

High/Low Rankings

4 & Above (4-Agree – 5-Strongly Agree)

- I respect the district's teachers.

Lower than 3.5 (3-Neutral – 4-Agree):

- I feel welcome in BCSD schools.
- The district has a good public image.
- I would recommend this district to other parents.
- There is community support for the BCSD schools.
- The district succeeds at preparing students for their future.
- I respect the district's principals.
- The district's administration center staff are helpful.
- I respect the district's department directors.
- I respect the district's superintendent.
- I respect the district's school board.

Community Questions		
<i>5-Strongly Agree; 4-Agree; 3-Neutral; 2-Disagree; 1-Strongly Disagree</i>	2019	2016
<i>Responses</i>	97	25
I respect the district's teachers.	4.1	4.0
The district expects quality work of its students.	3.6	3.7
The district performs well academically.	3.6	3.9
There is adequate recognition of student success.	3.6	3.6
I respect the district's principals. (NEW)	3.4	3.6
The district succeeds at preparing students for their future.	3.4	3.5
I feel welcome in BCSD schools.	3.4	3.7
The district's administration center staff are helpful.	3.2	
There is community support for the BCSD schools.	3.2	
I respect the district's department directors.	2.9	3.3
I would recommend this district to other parents. (NEW)	2.9	3.8
The district has a good public image.	2.2	3.9
I respect the district's school board. (NEW)	2.1	
I respect the district's superintendent. (NEW)	1.7	

PARENTS

Parent surveys submitted: 482 (608 in 2017)

High/Low Rankings

4 & Above (4-Agree – 5-Strongly Agree)

- I respect the school's teachers.
- My child knows what his/her teachers expect of him/her.
- The school's office staff are welcoming.
- I respect the school's principal.
- I feel welcome at my child's school.
- This school expects quality work of its students.
- I would recommend this school to other families.
- I know what my child's teachers expect of my child.
- The school has a good public image.
- My calls to the school are returned in a timely manner.
- This school does a good job of preparing students for their next grade/school.
- This school succeeds at preparing its students for their future.
- I am informed about my child's progress at school.
- The district keeps me informed in a timely manner.

Lower than 3.5 (3-Neutral – 4-Agree):

- This school does a good job of addressing bullying issues.
- I respect the district's department directors.
- I respect the district's superintendent.
- I respect the district's school board.

Parent Questions		
<i>5-Strongly Agree; 4-Agree; 3-Neutral; 2-Disagree; 1-Strongly Disagree</i>	2019	2017
<i>Responses</i>	482	608
I respect the school's teachers.	4.4	4.2
My child knows what his/her teachers expect of him/her.	4.2	4.1
The school's office staff are welcoming.	4.2	4.1
I respect the school's principal.	4.1	4.1
I feel welcome at my child's school.	4.1	4.1
This school expects quality work of its students.	4.1	4.1
I would recommend this school to other families.	4.1	4.2
I know what my child's teachers expect of my child.	4.1	4.0
The school has a good public image.	4.0	4.1
My calls to the school are returned in a timely manner.	4.0	4.0
This school does a good job of preparing students for their next grade/school.	4.0	4.0
This school succeeds at preparing its students for their future.	4.0	4.1
I am informed about my child's progress at school.	4.0	4.0
The district keeps me informed in a timely manner.	4.0	3.9
My child is safe at school.	3.9	4.0
I would recommend this district.	3.9	4.1
Additional academic support is available for my child/ren.	3.9	4.0
There is adequate recognition of student successes.	3.9	3.9
There is adequate supervision at school.	3.7	3.9
The school clearly communicates how parent volunteers can be involved.	3.7	3.9
The district provides opportunities for parents to be involved.	3.7	3.8
The district's administration center staff are helpful.	3.6	3.8
The school assessments provide useful feedback.	3.6	3.8
This school meets the social-emotional needs of students.	3.6	3.9
The district has a good public image.	3.5	3.9
This school does a good job of addressing bullying issues.	3.4	3.7
I respect the district's department directors.	3.4	3.8
I respect the district's superintendent.	3.2	3.8
I respect the district's school board. (NEW)	3.2	

STAFF

Staff surveys submitted: 357 (419 in 2016)

High/Low Rankings

4 & Above (4-Agree – 5-Strongly Agree)

- Quality work is expected of me.
- I feel safe at work.
- My administrator/supervisor treats me with respect.
- I respect my school's principal (school staff).

Lower than 3.5 (3-Neutral – 4-Agree)

- Morale is high on the part of students.
- The district has provided opportunities for individualized professional development.
- I feel recognized for good work.
- I respect the district's superintendent.
- Morale is high on the part of administrators.
- The district has a good public image.
- I respect the district's school board.
- I have input on curriculum decisions that directly affect my teaching.
- Morale is high on the part of support staff.
- Morale is high on the part of teachers.

Staff Questions		
<i>5-Strongly Agree; 4-Agree; 3-Neutral; 2-Disagree; 1-Strongly Disagree</i>	2019	2016
<i>Responses</i>	357	419
Quality work is expected of me.	4.4	4.5
I feel safe at work.	4.1	4.4
My administrator/supervisor treats me with respect.	4.1	4.2
I respect my school's principal (school staff). (NEW)	4.1	
My administrator/supervisor listens to my concerns and responds professionally.	3.9	4.1
I love working here.	3.9	4.1
I communicate with parents often about class activities.	3.9	3.8
I communicate with parents often about their child's progress.	3.9	4.0
Quality work is expected of all the staff at my place of work.	3.8	4.0
The goals for my place of work are clear.	3.8	4.0
The district's administration center staff are helpful. (NEW)	3.8	
I have the opportunity to develop my skills.	3.7	4.0
The goals for my place of work are shared.	3.7	3.9
My administrator/supervisor keeps me informed of what I need to know.	3.7	3.9
My administrator/supervisor is effective in helping us reach our goals.	3.7	3.9
This school provides an atmosphere where every student can succeed.	3.7	4.0
We have an action plan in place which can get us to our goals.	3.6	3.8
Teacher collaboration time is used effectively.	3.6	3.6
I respect the district's department directors. (NEW)	3.5	
My administrator is an effective instructional leader.	3.5	3.6
Morale is high on the part of students.	3.4	3.8
The district has provided opportunities for individualized professional development. (NEW)	3.4	
I feel recognized for good work.	3.3	3.7
I respect the district's superintendent. (NEW)	3.3	
Morale is high on the part of administrators.	3.3	3.6
The district has a good public image.	3.2	4.0
I respect the district's school board. (NEW)	3.1	
I have input on curriculum decisions that directly affect my teaching. (NEW)	3.1	
Morale is high on the part of support staff.	3.0	3.5
Morale is high on the part of teachers.	2.9	3.4